



# Shop

- |                    |
|--------------------|
| 1) TOO BIG         |
| 2) TOO SMALL       |
| 3) NOT AS EXPECTED |
| 4) UNWANTED GIFT   |
| 5) ITEM FAULTY     |
| 6) POOR QUALITY    |

**Returns Form**

Please fill in or tick the boxes below where applicable:

| PRODUCT CODE | QTY | PRICE | REFUND | EX-CHANGE | REASON CODE | FAULT | REPLACE-MENT |
|--------------|-----|-------|--------|-----------|-------------|-------|--------------|
|              |     |       |        |           |             |       |              |
|              |     |       |        |           |             |       |              |
|              |     |       |        |           |             |       |              |
|              |     |       |        |           |             |       |              |
|              |     |       |        |           |             |       |              |
|              |     |       |        |           |             |       |              |
|              |     |       |        |           |             |       |              |

Please fill in this section below if you have received an incorrect item:

| ORDERED ITEM CODE | ITEM CODE RECEIVED | I STILL WANT ORIGINAL | I WANT A REFUND |
|-------------------|--------------------|-----------------------|-----------------|
|                   |                    |                       |                 |
|                   |                    |                       |                 |
|                   |                    |                       |                 |
|                   |                    |                       |                 |
|                   |                    |                       |                 |
|                   |                    |                       |                 |
|                   |                    |                       |                 |

**Return Address:**  
  
 Boys&Girls  
 c/o BTB Mailflight Ltd  
 Unit 2B,  
 Viking Industrial Est.  
 Hudson Road,  
 Bedford,  
 MK41 0QB.  
 United Kingdom

**NEXT:**

- 1) Attach the pre-printed address label, found overleaf, to your parcel.
- 2) Enclose this form with your parcel.
- 3) Please return your items in the original condition and packaging.
- 4) We advise you to send your items through recorded delivery/courier that insures your item.
- 5) Please retain your proof of postage.